

TYPO3.Neos - Bug # 54347

Bug # 54392 (Closed): Installation issues

Status:	Closed	Priority:	-- undefined --
Author:	Salfa mi	Category:	
Created:	2013-12-12	Assigned To:	Bastian Waidelich
Updated:	2014-03-04	Due date:	
Subject:	Noes won't install or run		
Description	<p>I'm not really sure what's going on here. When I want to set up neos (/setup) after the green message telling me to wait 10 to 60 seconds I get redirected to /setup/login and the error and stack trace you see below.</p> <p>When I just browse the home directory I get another error 500.</p> <p>What's strange is that I see the last GET with the error code 500 in the access log but there are no errors or what so ever in the error log.</p> <p>As the server is running a lot of websites (TYPO3, Magento, WordPress, ...) with the same configuration I'm not sure if the problem is on my side or if it is a bug.</p> <p>So far I only tried to use the archive instead what composer downloads (so first I tried it with composer) and I tried to clear the Temporary folder manually as well as ./flow flow:cache:flush --force</p> <p>These things had no effect.</p> <p>Stack trace and error (note that the actual http root is /home/user/public_html/neos/Web/ - not /home/user/public_html/):</p> <pre>Warning: is_file(): Unable to find the wrapper "resource" - did you forget to enable it when you configured PHP? in /home/user/public_html/neos/Data/Temporary/Development/Cache/Code/Flow_Object_Classes/TYPO3_Fluid_View_TemplateView.php line 271 View.php line 271 18 TYPO3\Flow\Error\ErrorHandler::handleError(2, "is_file(): Unable to find the wrapper &quot;resource&quot; -d you forget to enable it when you configured PHP?", "/home/user/public_html/neos/Data/Temporar...w_Object_Classes/TYPO3_Fluid_View_TemplateView.php", 271, array 4) 17 is_file("resource://TYPO3.Setup/Private/Templates/Login/Login.html") 16 TYPO3\Fluid\View\TemplateView_Original::getTemplatePathAndFilename(NULL) 15 TYPO3\Fluid\View\TemplateView_Original::getTemplateIdentifier(NULL) 14 TYPO3\Fluid\View\AbstractTemplateView::render() 13 TYPO3\Flow\Mvc\Controller\ActionController_Original::callActionMethod() 12 TYPO3\Flow\Mvc\Controller\ActionController_Original::processRequest(TYPO3\Flow\Mvc\ActionRequest, TYPO3\Flow\Http\Response) 11 TYPO3\Flow\Mvc\Dispatcher_Original::dispatch(TYPO3\Flow\Mvc\ActionRequest, TYPO3\Flow\Http\Response) 10 TYPO3\Flow\Mvc\Dispatcher::dispatch(TYPO3\Flow\Mvc\ActionRequest, TYPO3\Flow\Http\Response) 9 call_user_func_array(array 2 , array 2) 8 TYPO3\Flow\Mvc\Dispatcher::Flow_Aop_Proxy_invokeJoinPoint(TYPO3\Flow\Aop\JoinPoint) 7 TYPO3\Flow\Aop\Advice\AdviceChain::proceed(TYPO3\Flow\Aop\JoinPoint) 6 TYPO3\Flow\Security\Aspect\RequestDispatchingAspect_Original::blockIllegalRequestsAndForwardToAuthenticationEntryPoints(TYPO3\ ts(TYPO3\Flow\Aop\JoinPoint) 5 TYPO3\Flow\Aop\Advice\AroundAdvice::invoke(TYPO3\Flow\Aop\JoinPoint) 4 TYPO3\Flow\Aop\Advice\AdviceChain::proceed(TYPO3\Flow\Aop\JoinPoint) 3 TYPO3\Flow\Mvc\Dispatcher::dispatch(TYPO3\Flow\Mvc\ActionRequest, TYPO3\Flow\Http\Response) 2 TYPO3\Setup\Core\RequestHandler::handleRequest()</pre>		

1 TYPO3\Flow\Core\Bootstrap::run()

Related issues:

related to TYPO3.Neos - Bug # 54317: Neos installation fails on managed serve...	Closed	2013-12-11
related to TYPO3.Neos - Bug # 54380: Neos installation fails on fresh Ubuntu ...	Closed	2013-12-13

History

#1 - 2013-12-12 15:02 - Bastian Waidelich

- Project changed from *TYPO3.Setup* to *TYPO3.Neos*
- Status changed from *New* to *Needs Feedback*

Hi,
thanks for reporting. I moved this to the Neos tracker.

Could you please provide more information about the server you use? Also make sure to watch #54317 for updates on managed-server support.

#2 - 2013-12-12 23:06 - Salfa mi

Hi and thanks for the answer,

the server is not a managed server but a dedicated hardware server of my own. Therefore I can also provide further logs or information if someone tells me where to look for them or which test I should run.

The server runs Ubuntu 12.04.1 with PHP version 5.3.10-1ubuntu3.9.

The configuration is nothing special and typical for TYPO3 I guess (as this is the system which I use the most). `mod_rewrite` is enabled and is use APC.

Here are the PHP core directives:

```
allow_call_time_pass_reference Off
allow_url_fopen On
allow_url_include Off
always_populate_raw_post_data Off
arg_separator.input &
arg_separator.output &
asp_tags Off
auto_append_file no value
auto_globals_jit On
auto_prepend_file no value
browscap no value
default_charset no value
default_mimetype text/html
define_syslog_variables Off
disable_classes no value
disable_functions
pcntl_alarm,pcntl_fork,pcntl_waitpid,pcntl_wait,pcntl_wifexited,pcntl_wifstopped,pcntl_wifsignaled,pcntl_wexitstatus,pcntl_wtermsig,pcntl_wstopsig,pcntl_signal,pcntl_signal_dispatch,pcntl_get_last_error,pcntl_strerror,pcntl_sigprocmask,pcntl_sigwaitinfo,pcntl_sigtimedwait,pcntl_exec,pcntl_getpriority,pcntl_setpriority,
display_errors Off
display_startup_errors Off
```

doc_root no value
docref_ext no value
docref_root no value
enable_dl Off
error_append_string no value
error_log no value
error_prepend_string no value
error_reporting 22527
exit_on_timeout Off
expose_php On
extension_dir /usr/lib/php5/20090626
file_uploads On
highlight.bg #FFFFFF
highlight.comment #FF8000
highlight.default #0000BB
highlight.html #000000
highlight.keyword #007700
highlight.string #DD0000
html_errors Off
ignore_repeated_errors Off
ignore_repeated_source Off
ignore_user_abort Off
implicit_flush Off
include_path ./usr/share/php:/usr/share/pear
log_errors On
log_errors_max_len 1024
magic_quotes_gpc Off
magic_quotes_runtime Off
magic_quotes_sybase Off
mail.add_x_header On
mail.force_extra_parameters no value
mail.log no value
max_execution_time 30
max_file_uploads 20
max_input_nesting_level 64
max_input_time 60
max_input_vars 1000
memory_limit 128M
open_basedir no value
output_buffering 4096
output_handler no value
post_max_size 8M
precision 14
realpath_cache_size 16K
realpath_cache_ttl 120
register_argc_argv Off
register_globals Off
register_long_arrays Off
report_memleaks On
report_zend_debug On
request_order GP
safe_mode Off
safe_mode_exec_dir no value

```
safe_mode_gid Off
safe_mode_include_dir no value
sendmail_from no value
sendmail_path /usr/sbin/sendmail -t -i
serialize_precision 17
short_open_tag On
SMTP localhost
smtp_port 25
sql.safe_mode Off
track_errors Off
unserialize_callback_func no value
upload_max_filesize 2M
upload_tmp_dir /home/user/tmp
user_dir no value
user_ini.cache_ttl 300
user_ini.filename .user.ini
variables_order GPCS
xmlrpc_error_number 0
xmlrpc_errors Off
y2k_compliance On
zend.enable_gc On
```

#3 - 2013-12-13 13:03 - Bastian Waidelich

- Parent task set to #54392

#4 - 2013-12-15 14:25 - Salfa mi

I just tried it again with Neos 1.0.1 and had the same problem. But thereby I noticed that the Exception when I run /setup the first time is actually another (after the first time when I try to run /setup again it is as described above).

Here is the exception from the first /setup:

```
Uncaught exception #1355480641 in line 226 of
/home/user/public_html/neos/Packages/Framework/TYPO3.Flow/Classes/TYPO3.Flow/Core/Booting/Scripts.php: Execution of subprocess
failed with exit code 255 without any further output. (Please check your PHP error log for possible Fatal errors)
```

```
12 TYPO3\FLOW\Core\Booting\Scripts::executeCommand("typo3.flow:core:compile", array|16|)
11 TYPO3\FLOW\Core\Booting\Scripts::initializeProxyClasses(TYPO3\FLOW\Core\Bootstrap)
10 call_user_func(array|2|, TYPO3\FLOW\Core\Bootstrap)
9 TYPO3\FLOW\Core\Booting\Step::__invoke(TYPO3\FLOW\Core\Bootstrap)
8 TYPO3\FLOW\Core\Booting\Sequence::invokeStep(TYPO3\FLOW\Core\Booting\Step, TYPO3\FLOW\Core\Bootstrap)
7 TYPO3\FLOW\Core\Booting\Sequence::invokeStep(TYPO3\FLOW\Core\Booting\Step, TYPO3\FLOW\Core\Bootstrap)
6 TYPO3\FLOW\Core\Booting\Sequence::invokeStep(TYPO3\FLOW\Core\Booting\Step, TYPO3\FLOW\Core\Bootstrap)
5 TYPO3\FLOW\Core\Booting\Sequence::invokeStep(TYPO3\FLOW\Core\Booting\Step, TYPO3\FLOW\Core\Bootstrap)
4 TYPO3\FLOW\Core\Booting\Sequence::invoke(TYPO3\FLOW\Core\Bootstrap)
3 TYPO3\FLOW\Http\RequestHandler::boot()
2 TYPO3\Setup\Core\RequestHandler::handleRequest()
1 TYPO3\FLOW\Core\Bootstrap::run()
```

And here are the last events from the System_Development.log (so you can see the exceptions occurs three times):

```
13-12-15 14:07:46 13691  DEBUG  Flow      Building DI proxy for "TYPO3\Neos\Domain\Model\Domain".
13-12-15 14:07:46 13691  DEBUG  Flow      Building DI proxy for "TYPO3\Neos\Domain\Model\Site".
13-12-15 14:07:46 13691  DEBUG  Flow      Building DI proxy for "TYPO3\NeosDemoTypo3Org\Controller\FlickrController".
13-12-15 14:07:46 13691  DEBUG  Flow      Building DI proxy for "TYPO3\NeosDemoTypo3Org\Controller\RegistrationController".
13-12-15 14:07:46 13691  DEBUG  Flow      Building DI proxy for "TYPO3\NeosDemoTypo3Org\Domain\Model\Registration".
13-12-15 14:07:46 13685  DEBUG  Flow      Found 1010 classes whose reflection data was not cached previously.
13-12-15 14:07:46 12505  CRITICAL Flow      Uncaught exception #1355480641 in line 226 of
/home/user/public_html/neos/Packages/Framework/TYPO3.Flow/Classes/TYPO3/Flow/Core/Booting/Scripts.php: Execution of subprocess
failed with exit code 255 without any further output. (Please check your PHP error log for possible Fatal errors) - See also:
201312151407368533c5.txt
13-12-15 14:07:46 13691  DEBUG  Flow      Found 1010 classes whose reflection data was not cached previously.
13-12-15 14:07:46 12514  CRITICAL Flow      Uncaught exception #1355480641 in line 226 of
/home/user/public_html/neos/Packages/Framework/TYPO3.Flow/Classes/TYPO3/Flow/Core/Booting/Scripts.php: Execution of subprocess
failed with exit code 255 without any further output. (Please check your PHP error log for possible Fatal errors) - See also:
20131215140736aff0d4.txt
13-12-15 14:07:46 12497  CRITICAL Flow      Uncaught exception #1355480641 in line 226 of
/home/user/public_html/neos/Packages/Framework/TYPO3.Flow/Classes/TYPO3/Flow/Core/Booting/Scripts.php: Execution of subprocess
failed with exit code 255 without any further output. (Please check your PHP error log for possible Fatal errors) - See also:
2013121514073889e498.txt
```

Still I have no clue how this could be related to my configuration or how I could prevent it...

/edit: There are still no errors in the apache error log.

#5 - 2013-12-16 23:53 - Florian Mast

You can try to set the memory_limit=256M
This worked for me in a similar setup

#6 - 2013-12-20 15:15 - Salfa mi

+1 for Florian!
That indeed did it. I would have never figured that this problem is caused by too less memory...

Unfortunately I'm now (after two other errors which I could workaround easily as they had meaningful error messages) stuck at a PHP fatal error right after the complete setup. But I'll troubleshoot a little more before I open a ticket regarding this error.

Anyhow, from all the problems till now (I'm still on a system/configuration where a TYPO3 for example would not throw a single error) Neos looks far away from being "stable" for me... unfortunately.

#7 - 2014-03-04 10:21 - Christian Fries

+1 for Florian, solved this problem.

#8 - 2014-03-04 13:59 - Bastian Waidelich

- Status changed from Needs Feedback to Closed

- Assigned To set to Bastian Waidelich

Thanks for the feedback!

I close this issue, but created a new Task to improve the experience for integrators: #56531